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**Re: U.S. Patent Application Serial No. 09/916,132**

**For: AUTOMATED TOOL SET FOR IMPROVING OPERATIONS IN AN  
ECOMMERCE BUSINESS**

**By: Francis A. PERRAS JR. et al.**

**Our reference: 42688-2000700**

**Attached are the following:**

- 1. Request for Withdrawal as Attorney or Agent and Change of Correspondence (in triplicate, 3 pages)**

PTO/SB/83 (09-03)

Approved for use through 11/30/2005. OMB 0651-0036

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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<b>REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS</b>	Application Number	09/916,132
	Filing Date	July 25, 2001
	First Named Inventor	Francis PERRAS JR.
	Art Unit	3623
	Examiner Name	S. Diaz
	Attorney Docket Number	428882000700

Commissioner for Patents  
To: P.O. Box 1450  
Alexandria, VA 22313-1450

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☒ all the attorneys/agents of record.

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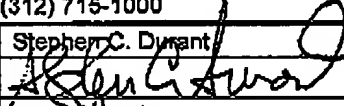
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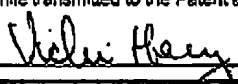
Name Stephen C. Durant

Signature  Registration No. 31,506

Date June 14, 2004 Telephone No. (415) 268-8982

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ef.1722120

PTO/SB/83 (09-03)

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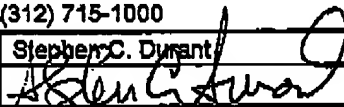
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SI-1723139

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	Attorney Docket Number	426882000700

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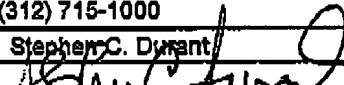
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<input checked="" type="checkbox"/> Firm or Individual Name	Charles L. Miller, Banner & Witcoff, Ltd.		
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Country	United States of America		
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Name	Stephen C. Durant		
Signature		Registration No.	31,506
Date	June 14, 2004	Telephone No.	(415) 268-6982

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